SASKATCHEWAN ASSOCIATION FOR

SAFE WORKPLACES

IN HEALTH

FAQ – E-campus Online Learning

- How do I obtain an enrolment key to access an online course through SASWH?

  An email request must be sent to info@saswh.ca or learning@saswh.ca to obtain an enrolment key(s) for all online programs offered by SASWH. Please include the name of your employer or education institution (students only) in your request.

- Can I use the same enrolment key to access all online courses through SASWH?

  No. Each online course through SASWH requires a unique enrolment key to gain access.

- I forgot my username and/or password for my e-campus account. How do I request this information?

  You can email learning@saswh.ca to obtain your username and/or request to have your password reset. Please include the email address that is listed on your e-campus account if it is different from the email address you are sending the message from.

- I have completed an online course, but I am unable to access my certificate. How do I obtain my certificate?

  You must ensure that each module is fully completed before your certificate will become available. Please check that each module is marked as complete.

- My WHIMIS 2015 certificate is missing the Employer, Date, and Signature at the bottom of the document. How do I get this completed?

  You are required to fill in the name of your employer and the date your WHIMIS 2015 course was completed. The certificate is to be signed by your employer (i.e., manager, supervisor, etc.). *Please note: These fields cannot be filled out electronically. You must print the certificate upon completion of the course and complete the fields manually.*

- I have created an e-campus account but did not receive the email to confirm my account. How do I confirm my account so I can access online courses?

  Please email learning@saswh.ca if you have not received a confirmation email after creating a new e-campus account. We can confirm your account from our end if necessary.

- The instructions to log-in to e-campus state to create a new account. Do I need to create a new e-campus account if I already have one?

  No. If you have previously created an e-campus account, please skip to step 4 in the instruction document and log in using the username and password you previously selected.

- Can I complete online courses through SASWH on any device?

  We recommend that all online courses through SASWH are completed on a desktop or laptop computer. The SASWH website is not compatible with most other electronic devices. All components of the online courses may not function correctly when accessing the modules using a cell phone or other smart devices (i.e., I-pad, tablet, etc.)

If you require further information or assistance, SASWH can be contacted at

(306) 545-5595 or learning@saswh.ca