Decision Tree #1

SASWH — Saskatchewan Association for Safe Workplaces in Health

PART®

Suggesting Alternate Behaviour

Is this behaviour a response to perceived stress? → ✓ **Encourage Relaxation.**

✗

Is the behaviour immature for this individual? ✓ ← **Temporarily adjust your response to their current level.**

✗

Does the behaviour indicate poor communication skills? → ✓ **Encourage assertive communication.**

✗

Has an environmental trigger caused the behaviour? ✓ ← **Try to modify the environment.**

✗

Is this individual trying to fill a basic need? → ✓ **Can this need be met now?**

✗

Use Verbal Crisis Communication ← ✗ (from "Can this need be met now?")

Can this need be met now? → ✓ **Assist the individual to meet the need.**

If crisis continues, follow your internal policies and procedures.